



FEDERAL TRADE COMMISSION

PROTECTING AMERICA'S CONSUMERS

Western Region

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WESTERN REGION

Protecting America's consumers

About the Region

The Western Region has two offices that serve the residents of Arizona, California, Colorado, Hawaii, Nevada, Utah, and Guam.

Western Region-Los Angeles Office

Maricela Segura, Director

Faye Chen Barnouw, Assistant Director

The Western Region-Los Angeles stops unfair, deceptive and fraudulent business practices by conducting investigations, bringing law enforcement actions, building state and local partnerships, and educating consumers and businesses about their rights and responsibilities.

Western Region-San Francisco Office

Thomas Dahdouh, Director

Kerry O'Brien, Assistant Director

The Western Region-San Francisco handles both antitrust and consumer protection matters. The office works to enforce the federal antitrust laws through merger and anticompetitive conduct investigations and litigation across an array of industries. Western Region-San Francisco also stops unfair, deceptive and fraudulent business practices by conducting investigations, bringing law enforcement actions, building state and local partnerships, and educating consumers and businesses about their rights and responsibilities.

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Press Releases

[AT&T to Pay \\$60 Million to Resolve FTC Allegations It Misled Consumers with 'Unlimited Data' Promises](#)

Nov 5, 2019

[FTC Takes Action against Operators of Student Loan Debt Relief Schemes and the Financing Company that Assisted Them](#)

Sep 12, 2019

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Events

[Fighting Consumer Fraud and Identity Theft in Northern California](#)

Aug 9, 2019

[Working Together to Protect Northern California Consumers: A Common Ground Conference](#)

Jul 19, 2019

Notable Cases and Outreach (Los Angeles)

[GROUNDBREAKING CASES](#)

[STOPPING SCAMS AND DECEPTIVE PRACTICES](#)

[FIRST DO NOT CALL CASE](#)

[PARTNERSHIPS AND OUTREACH](#)

Notable Cases and Outreach (San Francisco)

[GROUNDBREAKING CASES](#)



NATIONAL ADVERTISING CASES


HEALTH CARE AND ENERGY COMPETITION

PARTNERSHIPS AND OUTREACH

Take Action

Have a consumer complaint? You can report it:

	Online: Complaint form
	By phone (toll free): 877-FTC-HELP (382-4357) 9 a.m. to 8 p.m. Eastern Time Monday through Friday

	By Mail: Consumer Response Center Federal Trade Commission 600 Pennsylvania Ave., NW Washington DC 20580
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